

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF PREFERRED/TELECOM,)
INC. FOR A CERTIFICATE OF PUBLIC)
CONVENIENCE AND NECESSITY TO OPERATE AS) CASE NO. 96-138
A RESELLER OF TELEPHONE SERVICES WITHIN)
THE STATE OF KENTUCKY)

O R D E R

IT IS ORDERED that Preferred/telecom, Inc. ("Preferred/telecom") shall file the original and ten copies of the following information with the Commission no later than 30 days from the date of this Order.

1. For the following items, refer to Preferred/telecom's proposed tariff filed as Exhibit E to the application:

a. Refer to Original Page 16, Section 2.8.9.A. Modify the language to comply with 807 KAR 5:006, Section 8(3)(h), which allows a penalty to be assessed only once on any bill for rendered services, requires any payment to first be applied to the bill for services rendered, and prohibits assessing additional penalty charges on unpaid penalty charges.

b. Refer to Original Page 17, Section 2.8.9.C. Modify the language to comply with 807 KAR 5:006, Section 9, which allows customer claims to be made in person, by telephone, or in writing.

c. Refer to Original Page 18, Sections 2.13.2-2.13.4. Modify the language to comply with the notice requirements of 807 KAR 5:006, Section 14.

d. Pursuant to 807 KAR 5:006, Section 6(3), include the billing form, or its contents, in Preferred/telecom's proposed tariff.

Done at Frankfort, Kentucky, this 16th day of May, 1996.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director